

The Healthier San Joaquin County Community Assessment summarizes many issues to help identify and assess what is unique about San Joaquin County. The report displays the most current data available using established sources as well as an original survey.



Healthier San Joaquin County Community Assessment 2011



About the Researcher

Applied Survey Research (ASR) is a nonprofit, social research firm dedicated to helping people build better communities by collecting meaningful data, facilitating information-based planning, and developing custom strategies. The firm was founded on the principle that community improvement, initiative sustainability, and program success are closely tied to assessment of needs, evaluation of community goals and development of appropriate responses.



ASR won a first place award in 2007 for our community assessment work. The award is known as the Community Indicators Consortium Innovation Award and was sponsored by the Brookings Institution in Washington DC. ASR's community assessment work has also been profiled in several books and journals including *Applied Research in Quality of Life: The Official Journal of the International Society for Quality of Life Studies* (2010), the *Community Quality of Life Indicators, Best Practices III* (2007), *Statistics, Knowledge and Policy 2007: Measuring and Fostering the Progress of Societies*.

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Introduction

Community Health Assessment Project Overview

The San Joaquin County Community Health Assessment Collaborative (SJC₂HAC) was first formed in 2004 in order to complete the Community Health Needs Assessment mandated by the State of California (SB697) which requires non-profit hospitals to document how they are serving their communities. The collaborative evolved from the 2001 Needs Assessment Group that included St. Joseph's Medical Center, Dameron Hospital, Sutter Tracy Community Hospital, Kaiser Permanente and Health Plan of San Joaquin (Medi-Cal option HMO).

The 2011 report provides a comprehensive community health profile of San Joaquin County. The collaborative hopes that this community profile will be used to inform and engage local stakeholders and community members to promote collaborative efforts based on data, community input, and group consensus in order to improve the health of local residents. The primary goals of the project are to:

- Engage local stakeholders;
- Generate knowledge that will lead to collaborative action;
- Identify data that would be useful for policy and advocacy work;
- Establish “**A Call for Action**” for community members;
- Assess community needs *and* assets;
- Develop a community dissemination plan; and
- Provide ongoing tracking and monitoring.






Data

Secondary (pre-existing) data were collected for over 57 quality-of-life indicators from a variety of sources, including but not limited to: the U.S. Census Bureau, government agencies, academic institutions, health care institutions, and online databases. There are new data sources in this 2011 report which include: graduation rates; dropout rates; smoking during pregnancy; homelessness; migration; and physicians in the county by specialty and ability to speak Spanish.

In addition to the secondary data in this report, there were two primary data sources collected in 2010: a telephone survey of 432 San Joaquin County residents administered in both Spanish and English and a face-to-face survey also in both English and Spanish of 1,950 residents that was conducted at different locations throughout San Joaquin County, including community agencies such as First 5 and community health fairs. The surveys included new questions about homelessness, distance to fast food and healthy food options, overall mental health, diabetes, and satisfaction with life.

Each report section provides the reader with a one-page snapshot. Each indicator has a summary on how San Joaquin County is ranking. Icons are set in place to quickly identify if the data are moving in a positive direction, a negative direction, or both positive and negative.

Data Legend

Item	Description
	Denotes a telephone survey question.
	Denotes a face-to-face survey question.
	Indicates data with a combination of both challenges and successes.
	Indicates data moving in a negative direction.
	Indicates data moving in a positive direction.

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- San Joaquin County Office of Education
- Sutter Tracy Healthy Connections

Agency Descriptions

Community Medical Centers, Inc.

Community Medical Centers, Inc. (CMC) began in the 1960's as a volunteer effort of the San Joaquin Medical Society, the San Joaquin Local Health District, and the Community Action Council. Local physicians, nurses, dentists and community activists who recognized the lack of health and social services programs formed service teams to address the needs of migrant farm workers and their families. The providers went out to the fields and worked from their cars to deliver medical care, to supply food and clothing, and to link families with available services. In 1967, the San Joaquin Medical Society received state and federal funding to support the development of two small facilities, as well as mobile clinics to provide services throughout the county.

From these early beginnings, CMC has grown to provide comprehensive primary and preventive care at 11 clinic sites in the counties of San Joaquin, Solano, and Yolo. In addition to primary medical care CMC also provides health education, prenatal services, family planning, homeless health care, WIC, and HIV prevention and case management. Today, CMC has medical clinics in Stockton, Tracy, Lodi, Dixon, Esparto, Vacaville, and a dental clinic in Stockton. CMC has over 300 bicultural and bilingual employees serving 62,000 patients.

Dameron Hospital

Dameron Hospital is a fully accredited, 202-bed acute care hospital offering a broad range of medical, surgical, and health maintenance services for emergency and acute care. Our mission is to support physicians and our employees in providing quality patient care in a safe and caring environment.

Both not-for-profit and non-sectarian, Dameron exists solely to serve the health care needs of the community of Stockton, providing our neighbors with advanced technology and state-of-the-art diagnostic and therapeutic equipment, and facilities for inpatient, outpatient and occupational patient care. Dameron Hospital provides patients with the highest quality health care in the finest physical, professional, and medical environment. To this end, we have dedicated ourselves. Since first opening our doors in 1912, we have seen a great many changes in medicine. Our service areas include Cardiology, Emergency/Urgent Care, Home Health, Radiology, Catheterization Lab, Heart Surgery, and Occupational Health. Our Women's Health Services include a Start of Life Center and Neonatal and Pediatric units.

Keeping pace with the life-enhancing progress made over the years has been a challenge that our medical, nursing, and ancillary staffs have continually met. In addition to the full services of an acute care general hospital, we also offer the close-knit atmosphere of a community hospital.

First 5 San Joaquin

First 5 San Joaquin exists to serve and improve the community through our children. First 5 works in partnership with agencies and organizations under contract, and fosters the active participation of parents, care-givers, educators, and community members. Together, we develop programs benefiting our children, ages 0 to 5 years old.

Our Vision:

All San Joaquin County children will thrive in supportive, nurturing and loving environments, enter school healthy and ready to learn, and become productive, well-adjusted members of society.

First 5 San Joaquin provides financial support for programs and services, monitors progress, and evaluates results. Partner agencies manage the programs and provide the services to children and families. Ultimately, it is the agency contractors, our partners, and members of the community who will enable First 5 to realize our shared vision.

Health Plan of San Joaquin

Our Mission:

We provide access to high quality cost-effective health care to improve the health and well-being of the communities we serve in partnership with safety-net providers and our community partners.

Established in 1996, Health Plan of San Joaquin (HPSJ) is a publicly sponsored, not for profit, managed care health plan designed by and for the people of San Joaquin County. Licensed as a Health Maintenance Organization under the State of California Knox-Keene Act, HPSJ contracts with the State Department of Health Services (DHS) for care of persons on Medi-Cal in San Joaquin County, as well as the Healthy Families Program regulated by the California Managed Risk Medical Insurance Board (MRMIB).

In 2003 Health Plan partnered with First 5 San Joaquin Children & Families Commission to fund the Healthy Kids Program, an insurance program for uninsured children ineligible for Medi-Cal or Healthy Families. That same year HPSJ launched Healthy Connections, its first commercial product that provides medical and vision coverage to San Joaquin County's In-Home Support Services (IHSS) workers.

In July 2006, Health Plan began serving Healthy Families members in Stanislaus and Merced Counties. With currently over 75,000 members, people who choose HPSJ for medical benefits through Medi-Cal Managed Care, Healthy Kids, Healthy Families and Healthy Connections receive such services as:

- Over 180 Primary Care Physicians with access to most hospitals and area clinics and specialists referrals.
- Member service representatives fluent in Spanish and Cambodian.
- Health education programs that deal with common concerns like asthma, diabetes, obesity, and more.
- Member newsletters and brochures that provide tips and offer solutions to common health concerns.
- Case management and patient advocacy.
- Culturally diverse physicians and other providers who can assist members in over 30 languages.

Kaiser Permanente - Central Valley Area

Kaiser Permanente exists to provide affordable, high-quality health care services to improve the health of our members and the communities we serve. To further this mission, Kaiser Permanente extends its clinical care and total health focus through extensive medical and health services research programs and generous Community Benefit funding and services aimed at providing health care for vulnerable populations.

At Kaiser Permanente Central Valley Area we're dedicated to helping the people of San Joaquin and Stanislaus counties live happier, healthier lives. Not only do we help care for the people of the Central Valley area, we also employ many of them. Through partnerships with the community organizations and government entities, Kaiser Permanente strives to benefit the community by addressing issues and concerns that affect the overall community health. Many of these partnerships are created through grants that support community events, activities, projects, and programs, with an emphasis in underserved vulnerable populations.

St. Joseph's Medical Center

St. Joseph's Medical Center is a not-for-profit, fully accredited, regional hospital with 294 beds, a physician staff of over 400, and more than 2,400 employees. St. Joseph's specializes in cardiovascular care, comprehensive cancer services, and women and children's services including neonatal intensive care (NICU). St. Joseph's Medical Center is the largest hospital, as well as the largest private employer in Stockton and San Joaquin County. In addition to being nationally recognized as a quality leader, St. Joseph's is consistently chosen as the "most preferred hospital" by local consumers. Founded in 1899 by Fr. William O'Connor and administered by the Dominican Sisters of San Rafael, St. Joseph's continues to lead the region in medical innovation as well as ongoing clinical research, developing tomorrow's advancements, today. St. Joseph's Medical Center is committed to delivering compassionate, high-quality, affordable health care services with special attention to the poor and underserved. In 2007, St. Joseph's provided over \$41 million in charity care, community benefits, and unreimbursed patient care. St. Joseph's Medical Center is a member of Catholic Healthcare West (CHW), a system of 42 hospitals and medical centers in California, Arizona and Nevada. For more information, please visit our website at www.StJosephsCares.org.

San Joaquin County Public Health Services

San Joaquin County Public Health Services (PHS) was established as a Local Health District in 1923 and became part of the county government on July 1, 1989. Led by the Director of Public Health and the Public Health Officer, PHS is a division of the San Joaquin County Health Care Services agency, which also includes San Joaquin General Hospital, Behavioral Health Services, and Emergency Medical Services. Serving all residents of San Joaquin County, PHS is internally organized into three divisions: Administration and Health Promotion, Disease Control and Prevention, and Family Health.

The 2007-08 PHS operating budget is approximately \$33 million and includes 310 allocated positions.

Public Health Services, in partnership with the community, promotes a healthy future for San Joaquin County. Among the wide range of programs and services PHS provides to the community are:

- Programs to protect the health of individuals and the public from communicable diseases and other population-based threats

- Programs intended to address preventable morbidity and mortality among women and children by enhancing birth outcomes
- Preventing infant deaths
- Supporting safe homes and transport
- Furnishing nutrition education and food vouchers to eligible women and children
- Preventing repeat teen pregnancies and coordinating health and medical services to children and women
- Health education services for individuals
- Partnerships with communities and other service organizations

Sutter Tracy Community Hospital

Sutter Tracy Community Hospital is the area's only full-service, acute care hospital serving more than 100,000 people in the Tri-Central Valley region. Our state-of-the-art facility features the latest medical technology and diagnostic equipment and offers a comprehensive array of inpatient and outpatient services on par with many larger, urban hospitals. We are also fully accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO), the premier hospital licensing body in the country.

Our expert and caring medical team includes experienced nurses who work with highly skilled physicians representing nearly every medical specialty. Sutter Tracy puts patient care and safety first. As an affiliate of Sutter Health, one of the nation's leading not-for-profit health care networks, Sutter Tracy takes part in system-wide health initiatives covering heart health, pregnancy, and more. Our goal is to find better ways of caring for patients and improving clinical outcomes. We also continually invest in new technology and systems to improve patient safety, such as the eMAP medication system used to track drug orders.

During our recent \$24 million hospital expansion project, we remodeled and enlarged our Emergency Department and Family Birth Center and built a new high tech outpatient surgical center and state-of-the-art imaging center. We also opened Healthy Connections, Sutter Tracy's "one stop" health resource center located in the heart of downtown Tracy.

As a not-for-profit organization, Sutter Tracy is dedicated to meeting the health care needs of our community. We remain financially strong with a top-notch management team and high scores for employee and patient satisfaction.

A special thank you to all of the agencies who contributed data for this report.